

# Innovative Food Holdings, Inc. Reports Financial Results for Fourth Quarter and Fiscal Year 2023

March 21, 2024

Key Fiscal Year data points:

- Revenue of \$72.2 million, -8.5% vs. 2022
- Gross margin improved by 205 basis points to 24.3%, while adjusted gross margin improved by 232 basis points
- GAAP net loss from continuing operations of (\$4.2 million) or (\$0.08) per fully diluted share, compared to a 2022 loss of (\$1.1 million) or (\$0.02) per fully diluted share
- Adjusted net income from continuing operations of \$1.1 million or \$0.02 per fully diluted share, compared to a 2022 adjusted net loss of (\$0.8 million) or (\$0.02) per fully diluted share
- Adjusted EBITDA of \$2.5 million, compared to \$0.3 million last year
- Working Capital improved from a deficit of (\$3.2 million) at the end of 2022 to a surplus of \$5.0 million at the end of 2023, representing an increase of approximately \$8.2 million
- The refinancing of company debt, USDA debt guarantee, and subsequent long-term maturity extensions and term improvements during the year massively improved the financial flexibility of the company

BONITA SPRINGS, Fla., March 21, 2024 (GLOBE NEWSWIRE) -- Innovative Food Holdings, Inc. (OTCQB: IVFH) ("IVFH" or the "Company"), a national seller of gourmet specialty foods to professional chefs, today reported its financial results for the fourth guarter and fiscal year of 2023.

Bill Bennett, Chief Executive Officer of IVFH, remarked, "2023 marked an incredible turnaround for Innovative Food Holdings. Notwithstanding that we had an increase in consolidated net loss to \$4.2 million in 2023, compared to a net loss of \$1.1 million in 2022, we delivered strong adjusted EBITDA of \$2.5 million, showing more than \$2 million in year-over-year improvement. In the face of expected revenue declines, we still grew gross margins (GAAP) by more than 200 basis points in 2023 and reduced SG&A by approximately \$1 million compared to last year. Cost-cutting actions were taken at various times throughout the year, and we expect the go-forward reduction in baseline SG&A to be significantly more than the \$1 million improvement shown from 2022 to 2023. Excluding the effect of restructuring, severance, and one-time related outflows and expenses during the year, the company has become cash flow positive. It is exciting that we have clearly started to show the underlying earnings power potential of the organization."

Key 4<sup>th</sup> Quarter data points:

- Revenue of \$20.1 million. -14.9% vs. 2022
- Gross margin declined by 65 basis points to 23.6%, while adjusted gross margin improved by 30 basis points
- GAAP net loss from continuing operations of (\$1.6 million) or (\$0.03) per fully diluted share, compared to a 2022 net income of \$1.1 million or \$0.02 per fully diluted share
- Adjusted net income from continuing operations of \$0.3 million or \$0.01 per fully diluted share, compared to a 2022 adjusted net income of \$1.1 million or \$0.02 per fully diluted share
- Adjusted EBITDA of \$0.6 million, compared to \$1.4 million last year; sixth consecutive quarter
  of positive adjusted EBITDA

Mr. Bennett added, "During the fourth quarter, we continued to make progress stabilizing the company through critical decisions that set us up for success going forward. As expected, our revenue fell during the fourth quarter, driven by a 13.6% decline in Specialty Foodservice sales, as we continued to focus on overcoming the headwinds created by the previously disclosed change in the technology platform used by a key partner. So far in the first quarter of 2024, revenues in our Specialty Foodservice business are flat year-over-year. We recently signed a new contract with an existing large customer, and we have made exciting progress in relationships with four large new customers. We expect these new relationships to contribute to revenue in the back half of the year. We saw a 20.4% decline in our eCommerce business which was expected given our business restructuring initiatives. As we have previously disclosed, we began cutting back on assortment, marketing efforts, labor, and inventory during the quarter as part of the planned ramp-down of the business."

"Several one-time items impacted Q4 as well. Specialty Foodservice gross margins continued to grow versus last year, while e-commerce gross margins declined as we began writing down and clearing out inventory in preparation for the ramp-down of the business. These trends should normalize as we complete the ramp-down of the ecommerce business, and as foodservice returns to revenue growth. SG&A grew approximately \$0.2 million in Q4 2023, impacted by organizational restructuring expenses of \$0.2 million and bonus accruals of \$0.4 million as the team exceeded goals for 2023. These expenses offset improvements in ongoing focus areas like the savings we achieved in ecommerce wages of \$0.1 million, savings in licensing fees of \$0.1 million, and the savings in advertising of less than \$0.1 million. Overall, despite the fourth quarter resulting in a net loss of (\$1.6 million), we achieved a positive adjusted EBITDA of \$0.6 million, marking the sixth consecutive quarter of positive adjusted EBITDA," Mr. Bennett continued.

"It's exciting to see the impacts of our plan beginning to take shape as we are seeing improvements in our capital structure, margins, expenses, and business outlook. As we look forward, improving near term profitability and returning to revenue growth continue to be top priorities. We also remain committed to maintaining our new, higher margin levels, and establishing a new lower baseline in SG&A expenses as we optimize our corporate

"Over the past twelve months as my tenure as CEO has developed, my level of confidence in the opportunity that lies ahead for IVFH continues to increase. We have a solid foundation, a passionate and committed team, and an industry with tremendous long-term potential. We recognize the importance of maintaining a laser focus on our top priorities in a complex economic environment to create a robust, profitable, and sustainable business model. As we navigate the ever-changing landscape of the food industry, we are confident in our ability to adapt, innovate, and capitalize on opportunities that will drive long-term shareholder value," concluded Mr. Bennett.

#### **Financial Results**

Revenues in fiscal year 2023 decreased 8.5% to \$72.2 million, impacted by a 6.5% decrease in specialty foodservice revenue. Fiscal year 2023 ecommerce revenue decreased 19.7% as the Company continued to pull back on marketing spending, rationalization of unprofitable assortment, and prepared to ramp-down the e-commerce business during Q4 and Q1.

The following table sets forth IVFH's revenue by business category for the year ended December 31, 2023, and December 31, 2022 (unaudited):

|                           | D  | December 31,<br>2023 | % of Net<br>Sales |    | ecember 31,<br>2022 | % of<br>Net<br>Sales | %<br>Change |
|---------------------------|----|----------------------|-------------------|----|---------------------|----------------------|-------------|
| Specialty Foodservice     | \$ | 59,845,130           | 82.9%             | \$ | 64,012,458          | 81.1%                | -6.5%       |
| E-Commerce                |    | 11,220,086           | 15.5%             |    | 13,964,684          | 17.7%                | -19.7%      |
| National Brand Management |    | -                    | -%                |    | -                   | -%                   | -%          |
| Logistics                 |    | 1,153,780            | 1.6%              |    | 927,033             | 1.2%                 | 24.5%       |
| Total IVFH                | \$ | 72,218,996           | 100%              | \$ | 78,904,175          | 100%                 | -8.5%       |

For the 2023 fiscal year, gross margin as a percentage of sales was 24.3%, compared to 22.2% for the same period last year, primarily due to improved margin and mix management and lower shipping costs.

Selling, general, and administrative (SG&A) expenses were \$17.4 million, compared to \$18.3 million last year. The \$0.9 million decrease was primarily due to \$1.2 million advertising savings, \$0.6 million payroll savings, \$0.3 million office related expenses, offset by \$1.1 million executive and leadership incentive bonus

The Company recorded GAAP net loss from continuing operations for the 2023 fiscal year of (\$4.2 million), or (\$0.08) per fully diluted share, compared to a loss of (\$1.1 million), or (\$0.02) per fully diluted share in the prior year.

Adjusted net income, a non-GAAP metric (see tables below), for the 2023 fiscal year was \$1.1 million, or \$0.02 per share, compared to a loss of (\$0.8 million), or (\$0.02) per share loss, in the prior year. Adjusted Net Income accounts for the impact of non-core expenses including addbacks for one-time organizational restructure expenses, gains or losses on sale of assets or subsidiaries, tradename impairments, amortization expense, expense on the extinguishment of debt, and stock related expenses in both 2023 and 2022.

Adjusted EBITDA a non-GAAP metric (see tables below), for the 2023 fiscal year was \$2.5 million compared to \$0.3 million, in the prior year.

Adjusted Free Cash Flow a non-GAAP metric (see tables below), for the 2023 fiscal year was \$1.6 million compared to negative (\$0.3 million), in the prior year.

## **Conference Call**

IVFH will host an investor call on March 21, 2024 at 9:00 am Eastern Time via Zoom and by phone. The purpose of the meeting will be for management to discuss the Company's 2023 year and fourth fiscal quarter results for the quarter ended December 31, 2023, followed by Q&A with investors.

Investors and other interested participants may attend the call on the web or by phone, though investors who intend to ask a question may wish to join digitally through Zoom, rather than on the phone, as the "raise hand" interface is easier to manage through Zoom. Details for the meeting are IVFH is inviting you to a scheduled Zoom meeting.

Join Zoom Meeting

https://us02web.zoom.us/i/89223331611?pwd=UFNsTXBiUnFNMFBwcExTUWpabWxaZz09

Meeting ID: 892 2333 1611

Passcode: 289972

One tap mobile

+16694449171,,89223331611# US

+16699006833,,89223331611# US (San Jose)

#### About Innovative Food Holdings, Inc.

At IVFH, we help make meals special. We provide access to foods that are hard to find, have a compelling story, or are on the forefront of food trends. Our gourmet foods marketplace connects the world's best artisan food makers with top professional chefs nationwide. We curate the assortment, experience, and tech enabled tools that help our professional and home chefs create unforgettable experiences for their guests. Additional information

### is available at www.ivfh.com.

#### **Forward-Looking Statements**

This release contains certain forward-looking statements and information relating to Innovative Food Holdings, Inc. (the "Company") that are based on the current beliefs of the Company's management, as well as assumptions made by, and information currently available to, the Company. Such statements reflect the current views of the Company with respect to future events and are subject to certain assumptions, including those described in this release. Should one or more of these underlying assumptions prove incorrect, actual results may vary materially from those described herein as "should," "could," "will," "anticipate," "believe," "intend," "plan," "might," "potentially" "targeting" or "expect." Additional factors that could also cause actual results to differ materially relate to international crises, environmental and economic issues and other risk factors described in our public filings. The Company does not intend to update these forward-looking statements. The content of the websites referenced above are not incorporated herein.

### **Investor and Media contact:**

Gary Schubert Chief Financial Officer Innovative Food Holdings, Inc. investorrelations@ivfh.com

# Innovative Food Holdings, Inc. Consolidated Balance Sheets

|   | De | ecember 31,<br>2023 | December 31,<br>2022 |                     |  |
|---|----|---------------------|----------------------|---------------------|--|
| ASSETS  |    |                     |                      |                     |  |
| Current assets  |    |                     |                      |                     |  |
| Cash and cash equivalents   | \$ | 5,327,016           | \$                   | 4,779,694           |  |
| Accounts receivable, net  |    | 4,307,726           |                      | 4,794,570           |  |
| Inventory, net  |    | 2,973,134           |                      | 3,053,852           |  |
| Other current assets  |    | 287,528             |                      | 234,973             |  |
| Assets held for sale  |    | 649,884             |                      |                     |  |
| Current assets - discontinued operations  |    | 95,861              |                      | 348,988             |  |
| Total current assets  |    | 13,641,149          | -                    | 13,212,077          |  |
| Property and equipment, net   |    | 7,000,015           |                      | 7,921,561           |  |
| Right of use assets, operating leases, net  |    | 28,519              |                      | 152,425             |  |
| Right of use assets, finance leases, net  |    | 436,403             |                      | 570,323             |  |
| Other amortizable intangible assets, net  |    | -                   |                      | 30,994              |  |
| Tradenames and other unamortizable intangible assets  |    | 217,000             |                      | 1,532,822           |  |
| Non-current assets, discontinued operations   |    |                     |                      | -                   |  |
| Total assets  | \$ | 21,323,086          | \$                   | 23,420,202          |  |
|   |    |                     |                      |                     |  |
| LIABILITIES AND STOCKHOLDERS' EQUITY  |    |                     |                      |                     |  |
| Current liabilities   |    |                     |                      |                     |  |
| Accounts payable and accrued liabilities  | \$ | 6,252,951           |                      | 6,832,201           |  |
| Accrued separation costs, related parties, current portion  |    | 463,911             |                      | -                   |  |
| Accrued interest  |    | 95,942              |                      | 18,104              |  |
| Deferred revenue  |    | 1,312,837           |                      | 1,556,231           |  |
| Line of Credit  |    | -                   |                      | 2,014,333           |  |
| Stock appreciation rights liability   |    | 255,020             |                      | -                   |  |
| Notes payable - current portion   |    | 121,041             |                      | 5,711,800           |  |
| Lease liability - operating leases, current   |    | 17,131              |                      | 64,987              |  |
| Lease liability - finance leases, current   |    | 115,738             |                      | 191,977             |  |
| Current liabilities - discontinued operations   |    | 6,422               |                      | 22,976              |  |
| Total current liabilities   |    | 8,640,993           |                      | 16,412,609          |  |
| Note payable, net of discount   |    | 8,855,000           |                      | -                   |  |
| Accrued separation costs, related parties, non-current  |    | 791,025             |                      | -                   |  |
| Lease liability - operating leases, non-current   |    | 11,388              |                      | 87,438              |  |
| Lease liability - finance leases, non-current   |    | 219,266             |                      | 333,092             |  |
| Total liabilities   |    | 18,517,672          |                      | 16,833,139          |  |
| Commitments & Contingencies (see note 18) Stockholders' equity Common stock: \$0.0001 par value; 500,000,000 shares authorized; 52,538,100 and 49,427,297 shares issued, and 49,714,929 and 46,589,717 shares outstanding at December 31, 2023 and December 31, 2022, respectively Additional paid-in capital |    | 5,251<br>42,762,811 |                      | 4,938<br>42,189,471 |  |

| Total liabilities and stockholders' equity                                 | \$<br>21,323,086 | \$<br>23,420,202 |
|--|------------------|------------------|
| Total stockholders' equity   | 2,805,414        | 6,587,063        |
| Accumulated deficit  | <br>(38,821,278) | <br>(34,466,126) |
| December 31, 2022  | (1,141,370)      | (1,141,370)      |
| Treasury stock: 2,623,171 shares outstanding at December 31, 2023 and      |                  |                  |
| December 31, 2022, respectively  | -                | 150              |
| Common stock to be issued, 0 and 1,499,940 shares at December 31, 2023 and |                  |                  |

# Innovative Food Holdings, Inc. Consolidated Statements of Operations

|  |     | For the Year<br>Ended<br>December 31,<br>2023                            | <br>For the Year<br>Ended<br>December 31,<br>2022                   |
|--|-----|--|---|
| Revenue Cost of goods sold   | \$  | 72,218,996<br>54,693,359   | \$<br>78,904,175<br>61,377,384                                      |
| Gross margin   |     | 17,525,637   | <br>17,526,791  |
| Selling, general and administrative expenses Separation costs - executive officers Impairment of intangible assets Total operating expenses  |     | 17,389,351<br>2,074,063<br>1,315,822<br>20,779,236                       | <br>18,332,503<br>-<br>-<br>-<br>18,332,503                         |
| Operating loss   |     | (3,254,194)  | (805,712)   |
| Other income (expense:) Interest expense, net Loss on sale of subsidiaries Other income Gain on sale of assets Other leasing income Gain on contingent liability Impairment of investment Loss on extinguishment of debt Total other expense |     | (876,452)<br>(45,022)<br>14,925<br>9,360<br>7,600<br>-<br>-<br>(889,589) | (587,285)  - 294,000  - 11,226 295,600 (286,725) (40,556) (313,740) |
| Net loss before taxes  |     | (4,143,188)  | (1,119,452)   |
| Income tax expense   |     | 15,834   | -   |
| Net loss from continuing operations  | \$  | (4,159,022)  | \$<br>(1,119,452)   |
| Net loss from discontinued operations  | \$  | (196,130)  | \$<br>(230,550)   |
| Consolidated net loss  | \$  | (4,355,152)  | \$<br>(1,350,002)   |
| Net loss per share from continuing operations – basic  | \$  | (0.08)   | \$<br>(0.02)  |
| Net loss per share from continuing operations – diluted  | \$  | (0.08)   | \$<br>(0.02)  |
| Net loss per share from discontinued operations – basic  | \$  | (0.00)   | \$<br>(0.00)  |
| Net loss per share from discontinued operations – diluted  | \$  | (0.00)   | \$<br>(0.00)  |
| Weighted average shares outstanding – basic  | :   | 49,076,880   | <br>47,129,511  |
| Weighted average shares outstanding – diluted  | === | 49,076,880   | <br>47,129,511  |

|  | For the Year<br>Ended<br>December 31, | For the Year<br>Ended<br>December 31, |
|--|---------------------------------------|---------------------------------------|
| Cash flows from operating activities:  Net loss  | <b>2023</b> \$ (4,355,152)            | <b>2022</b><br>\$ (1,350,002)         |
| Adjustments to reconcile net loss to net cash provided by operating activities:              | (1,000,102)                           | (1,000,002)                           |
| Gain on contingent liabilities   | <del>.</del>                          | (295,600)                             |
| Gain on disposition of asset   | (9,360)                               | -                                     |
| Loss on sale of subsidiaries Impairment of investment  | 45,022                                | 286,725                               |
| Impairment of intrestment  Impairment of intangible assets                                   | 1,315,822                             | 200,723                               |
| Depreciation and amortization  | 557,268                               | 562,072                               |
| Allowance for slow moving and obsolete inventory   | 189,582                               | -                                     |
| Amortization of right of use asset   | 51,756                                | 66,740                                |
| Amortization of prepaid loan fees  | 3,297                                 | 115,760                               |
| Stock based compensation   | 405,503<br>255,020                    | 576,964                               |
| Value of stock appreciation rights Loss on extinguishment of debt                            | 233,020                               | 40,556                                |
| Provision (recoveries) for doubtful accounts   | 73,330                                | (1,915)                               |
| Changes in assets and liabilities:   |                                       |                                       |
| Accounts receivable, net   | 479,247                               | (1,710,716)                           |
| Inventory and other current assets, net  | (135,593)                             | 80,807                                |
| Accounts payable and accrued liabilities   | (439,336)                             | 1,169,514                             |
| Accrued separation costs - related parties  Deferred revenue                                 | 1,422,937                             | -<br>(72.251)                         |
| Operating lease liability  | (243,149)<br>(51,756)                 | (73,251)<br>(66,740)                  |
| Net cash used in operating activities  | (435,562)                             | (599,086)                             |
| ·  | (100,002)                             | (000,000)                             |
| Cash flows from investing activities:  | (400,400)                             | (44.4.000)                            |
| Acquisition of property and equipment  Cash received from sale of subsidiaries               | (122,403)<br>75,000                   | (114,966)                             |
| Cash received from disposition of asset  | 11,071                                | -<br>-                                |
| Net cash used in investing activities  | (36,332)                              | (114,966)                             |
| Cook flows from financing activities.  |                                       |                                       |
| Cash flows from financing activities:  Payment of offering costs for stock previously issued | _                                     | (50,000)                              |
| Cash received from notes payable, net of costs   | 3,285,588                             | (00,000)                              |
| Principal payments on debt   | (187,611)                             | (172,422)                             |
| Principal payments financing leases  | (88,813)                              | (176,494)                             |
| Principal payments on line of credit   | (2,014,333)                           | <del>-</del>                          |
| Cost of debt financing   | -                                     | (110,305)                             |
| Net cash (used in) financing activities  | 994,831                               | (509,221)                             |
| Increase in cash and cash equivalents  | 522,937                               | (1,223,273)                           |
| Cash and cash equivalents at beginning of period   | 4,899,398                             | 6,122,671                             |
| Cash and cash equivalents at end of period   | \$ 5,327,016                          | \$ 4,779,694                          |
| Cash and cash equivalents at end of period - discontinued operations                         | \$ 95,319                             | \$ 119,704                            |
| Supplemental disclosure of cash flow information:  |                                       |                                       |
| Cash paid during the period for:   |                                       |                                       |
| Interest   | \$ 802,076                            | \$ 461,563                            |
|  | ·                                     | <u> </u>                              |
| Taxes  | \$ -                                  | \$ -                                  |
| Non-cash investing and financing activities:   |                                       |                                       |
| (Decrease) Increase in right of use assets & liabilities                                     | <u> </u>                              | \$ (13,216)                           |
| Finance lease for fixed assets   | \$ -                                  | \$ 42,500                             |
| Debt to Fifth Third Bank paid directly by Maple Mark Bank                                    | \$ -                                  | \$ 7,686,481                          |
| Par value of shares issued, previously accrued   | \$ 87                                 | \$ -                                  |
| Issuance of common stock for severance agreement previously accrued                          | \$ 168,000                            | \$ -                                  |
| agrosmon proviously decided  | Ţ 100,000                             | Ŧ                                     |

#### Innovative Food Holdings, Inc. Reconciliation of GAAP to Non-GAAP Measures **Adjusted EBITDA Calculations** (unaudited, except share and per share amounts)

|  | Q4 2023           | Q4 2022         | 2023 Full Year    | 2022 Full Year    |
|--|-------------------|-----------------|-------------------|-------------------|
| Net Income (Loss) From Continuing Operations (GAAP)      | \$<br>(1,578,511) | \$<br>1,132,236 | \$<br>(4,159,022) | \$<br>(1,119,452) |
| Depreciation & Amortization (1)                          | \$<br>128,220     | \$<br>138,229   | \$<br>557,268     | \$<br>562,072     |
| Interest expense - net                                   | \$<br>230,110     | \$<br>206,810   | \$<br>876,452     | \$<br>586,153     |
| Income tax provision                                     | \$<br>-           | \$<br>-         | \$<br>15,834      | \$<br>-           |
| EBITDA (Non-GAAP) (2)                                    | \$<br>(1,220,181) | \$<br>1,477,275 | \$<br>(2,709,468) | \$<br>28,773      |
| Adjustments:   |                   |                 |                   |                   |
| Separation Costs   | \$<br>203,272     | \$<br>-         | \$<br>2,174,007   | \$<br>-           |
| Impairment of Tradenames - igourmet & Mouth              | \$<br>1,315,822   | \$<br>-         | \$<br>1,315,822   | \$<br>-           |
| Unaccrued 2022 Leadership Bonus' Expensed & Paid in 2023 | \$<br>-           | \$<br>(125,923) | \$<br>125,923     | \$<br>(125,923)   |
| Other Restructuring Costs                                | \$<br>233,611     |                 | \$<br>846,943     | \$<br>-           |
| Stock Compensation Expense (3)                           | \$<br>57,591      | \$<br>56,746    | \$<br>660,523     | \$<br>576,964     |
| Legal Fees - JIT Lawsuit                                 | \$<br>14,576      | \$<br>7,854     | \$<br>91,052      | \$<br>99,788      |
| Loss on Sale of Subsidiaries                             | \$<br>45,022      | \$<br>-         | \$<br>45,022      | \$<br>-           |
| Gain on Interest Rate Swap                               | \$<br>-           | \$<br>-         | \$<br>-           | \$<br>(294,000)   |
| Impairment of Investment                                 | \$<br>-           | \$<br>286,725   | \$<br>-           | \$<br>286,725     |
| Loss on Extinguishment of Debt                           | \$<br>-           | \$<br>-         | \$<br>-           | \$<br>40,556      |
| Gain on sale of assets                                   | \$<br>(9,361)     | \$<br>-         | \$<br>(9,360)     | \$<br>-           |
| Gain on Contingent Liability                             | \$<br>-           | \$<br>(295,600) | \$<br>-           | \$<br>(295,600)   |
| Adjusted EBITDA (Non-GAAP) (4)                           | \$<br>640,352     | \$<br>1,407,077 | \$<br>2,540,464   | \$<br>317,283     |
| Adjustments:   |                   |                 |                   |                   |
| Depreciation   | \$<br>(128,220)   | \$<br>(127,898) | \$<br>(526,274)   | \$<br>(520,848)   |
| Interest expense - net                                   | \$<br>(230,110)   | \$<br>(206,810) | \$<br>(876,452)   | \$<br>(586,153)   |
| Income tax provision                                     | \$<br>-           | \$<br>-         | \$<br>(15,834)    | \$<br>-           |
| Adjusted Net Income (Non-GAAP) (5)                       | \$<br>282,022     | \$<br>1,072,369 | \$<br>1,121,904   | \$<br>(789,718)   |
| Adjusted Diluted EPS (Non-GAAP)                          | \$<br>0.006       | \$<br>0.023     | \$<br>0.023       | \$<br>(0.017)     |
| Weighted-average diluted shares outstanding (Non-GAAP)   | 49,076,880        | 47,129,511      | 49,076,880        | <br>47,129,511    |

|   | Q4 2023          |    | Q4 2022    |    | 2023 Full Year |    | 2022 Full Year |
|---|------------------|----|------------|----|----------------|----|----------------|
| Revenue (GAAP)                            | \$<br>20,064,657 | \$ | 23,575,331 | \$ | 72,218,996     | \$ | 78,904,175     |
| Gross profit (GAAP)                       | \$<br>4,725,369  | \$ | 5,704,727  | \$ | 17,525,637     | \$ | 17,526,791     |
| Inventory Reserve                         | \$<br>189,582    | \$ | -          | \$ | 189,582        | \$ | -              |
| Adjusted Gross profit (Non-GAAP) (6)      | \$<br>4,914,951  | \$ | 5,704,727  | \$ | 17,715,219     | \$ | 17,526,791     |
| Adjusted Gross profit margin % (Non-GAAP) | 24.50%           | 6  | 24.20%     | ,  | 24.53%         | 6  | 22.21%         |

|  | Q4 2023         | Q4 2022         | 2023 Full Year  | 2022 Full Year  |
|--|-----------------|-----------------|-----------------|-----------------|
| Adjusted EBITDA (Non-GAAP) (4)         | \$<br>640,352   | \$<br>1,407,077 | \$<br>2,540,464 | \$<br>317,283   |
| Interest Expense -net                  | \$<br>(233,097) | \$<br>(207,186) | \$<br>(802,076) | \$<br>(461,563) |
| Income Tax Expense - net               | \$<br>-         | \$<br>-         | \$<br>(15,834)  | \$<br>-         |
| Capital Expenditures                   | \$<br>(63,454)  | \$<br>(7,921)   | \$<br>(122,403) | \$<br>(114,966) |
| Adjusted Free Cash Flow (Non-GAAP) (7) | \$<br>343,801   | \$<br>1,191,970 | \$<br>1,600,151 | \$<br>(259,246) |

- (1) Includes non-cash depreciation and amortization charges.
- (2) Earnings before interest, taxes, depreciation, and amortization
- (3) Includes stock and options-based compensation and expenses.
- (d) Adjusted EBITDA is a non-GAAP metric. Management believes that the presentation of these non-GAAP financial measures provides useful information to investors because the information may allow investors to better evaluate ongoing business performance and certain components of the Company's results. In addition, the Company believes that the presentation of these financial measures enhances an investor's ability to make periodto-period comparisons of the Company's operating results. This information should be considered in addition to the results presented in accordance with GAAP and should not be considered a substitute for the GAAP results.
- (5) Adjusted Net Income accounts for the impact of non-core expenses including addback for one-time organizational restructure expenses, gains or losses on sale of assets or subsidiaries, tradename impairments, amortization expense, expense on the extinguishment of debt, and stock related expenses in both 2023 and 2022
- (6) Weighted-average diluted shares outstanding (non-GAAP) is based on prior 12-month average from December 31, 2023
- (7) Adjusted Gross profit is Gross profit adjusted to remove the impact of inventory reserve adjustments or non-recurring inventory related gains or
- (8) Maintenance Capital Expenditures is a component of "Acquisition of property and equipment (GAAP)" on the consolidated statement of cash flows. It represents management's assumptions of capital spending to maintain the company's current level of operations. It does not include expenditures on acquisitions (less cash acquired), nor does it include other capital expenditures made to fund growth of the current business.
- (9) Adjusted Free Cash Flow is defined as Adjusted EBITDA less interest expense, income tax expense, and maintenance capital expenditures. The company believes adjusted free cash flow is useful to investors in understanding how existing cash flow from operations before working capital changes and non-recurring items after maintenance capital expenditures (which we believe the best proxy for over time is Adjusted EBITDA less interest expense, income tax expense, and maintenance capital expenditures) is utilized as a source of growing our business. Adjusted Free Cash

| Flow is not a measure of cash avai<br>deducted from the measure. | ilable for discretionary expend | itures since the company h | nas certain non-discretionary | obligations that were not |
|--|---------------------------------|----------------------------|-------------------------------|---------------------------|
|  |                                 |                            |                               |                           |
|  |                                 |                            |                               |                           |
|  |                                 |                            |                               |                           |
|  |                                 |                            |                               |                           |
|  |                                 |                            |                               |                           |
|  |                                 |                            |                               |                           |
|  |                                 |                            |                               |                           |
|  |                                 |                            |                               |                           |
|  |                                 |                            |                               |                           |
|  |                                 |                            |                               |                           |
|  |                                 |                            |                               |                           |
|  |                                 |                            |                               |                           |
|  |                                 |                            |                               |                           |
|  |                                 |                            |                               |                           |
|  |                                 |                            |                               |                           |
|  |                                 |                            |                               |                           |
|  |                                 |                            |                               |                           |
|  |                                 |                            |                               |                           |
|  |                                 |                            |                               |                           |
|  |                                 |                            |                               |                           |
|  |                                 |                            |                               |                           |
|  |                                 |                            |                               |                           |
|  |                                 |                            |                               |                           |
|  |                                 |                            |                               |                           |
|  |                                 |                            |                               |                           |